

Press Release

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Identification Services Bureau Introduces Electronic Pagers to Facilitate Application Process for Citizens

The Identification Services Bureau introduces an electronic device (hereinafter called electronic pager) for reminding applicants to proceed to the designated service counter on time for lodging their applications. The electronic pager was put into official use in May 2015.

Citizens who are in need of the reminder can register and obtain the electronic pager at the Ticketing and Service Counter or Information Counter. When the service counter calls the tag number of the applicant, the electronic pager will vibrate and show the counter number on the display. The applicant will then be reminded to go to the service counter and avoid missing the call of the tag number. Besides providing greater convenience to citizens, the electronic pager can make the front-line operations smoother and enhance efficiency. Moreover, it is unnecessary to call out the tag number loudly when using the electronic pager, which helps create a comfortable and quiet reception environment and improve the service quality.