

Press Release

2017-11-10

DSI introduces online application service for Certificate of Criminal Record

Identification Services Bureau (DSI) has been extending online services proactively in line with the governance principles of the Special Administrative Region Government to develop electronic administration. On 10 November 2017, DSI officially launches the online application service for the Certificate of Criminal Record.

Target users of the above-mentioned services are persons who are aged 16 or above and are holding a valid Macao SAR Resident Identity Card. Eligible persons can go to the “Online Services” zone of DSI’s website (www.dsi.gov.mo), and click the “Application for the Certificate of Criminal Record” button to enter the system to lodge the application. The online application system is easy to operate. Firstly, the applicants have to confirm their email address, and then follow the system instructions to operate, input data and pay online. The application procedure will be finished after downloading and printing the application receipt. Applicants can visit DSI’s website (www.dsi.gov.mo/video/drcOnline.mp4) for watching the demonstration video of the above-mentioned service.

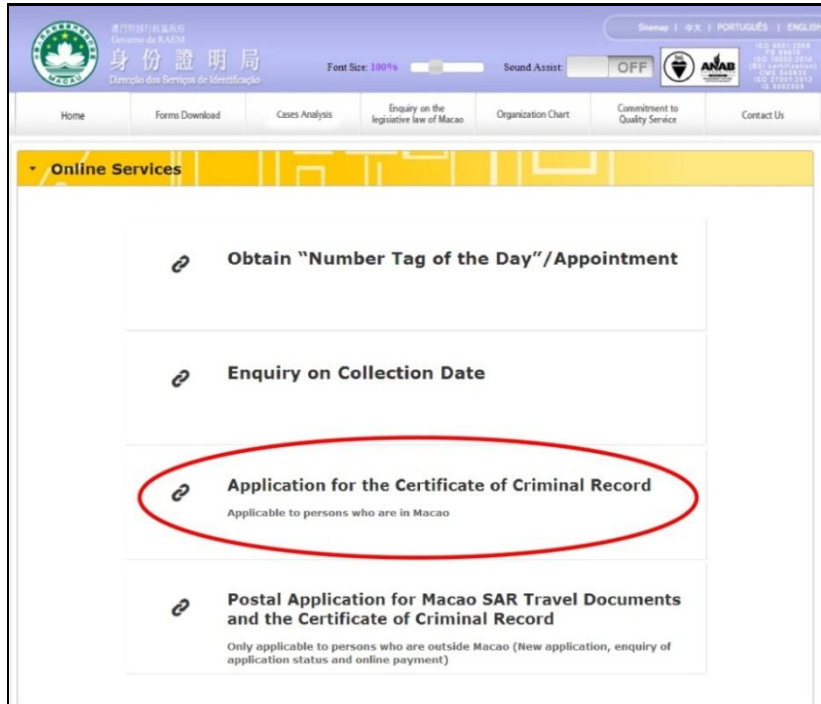
Furthermore, online applicants can choose to pick up the certificate in person or have the certificate directly sent by DSI to other government department that the applicants have selected. If the applicants choose to have the certificate sent to other government department, they have to download and print the “Declaration of Application for the Certificate of Criminal Record and Transfer of Certificate” after lodging the application, and bring along their Macao SAR Resident Identity Card to submit such declaration to DSI or the Government Services Center. DSI will send

the certificate only after receiving the declaration from the applicants. Besides, the applicants should note that the Certificate of Criminal Record is valid for 90 days from the day of issuance. Overdue certificates that are uncollected or unsent will be disposed by DSI.

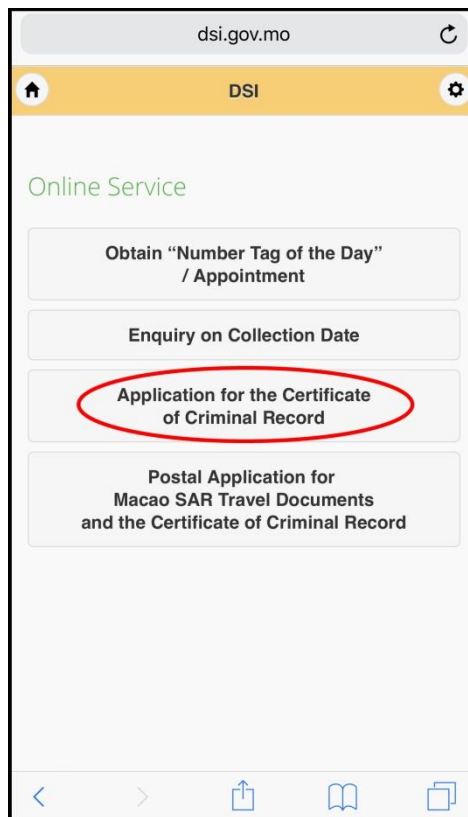
Later, DSI will introduce online application service for the Certificate of Association, and will continue to provide Macao residents with more diversified electronic services to enhance service quality.



DSI's "Online Services" zone



**DSI introduces online application service for the Certificate of Criminal Record
(Desktop website)**



**DSI introduces online application service for the Certificate of Criminal Record
(Mobile website)**



**Applicants can scan the QR code to apply for the Certificate of Criminal Record
online**