

Press Release

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Identification Services Bureau Installed Additional Self-Service Kiosks for Permanent Resident Identity Card Renewal and Special Administrative Region Passport Application at Government Services Centre

In order to facilitate application process for identity card and passport for Macao citizens, the Identification Services Bureau installed additional self-service kiosks for permanent resident identity card renewal and Special Administrative Region Passport (hereinafter referred as SAR Passport) application at the Government Services Centre in Area Preta. Eligible applicants can lodge their applications with the above-mentioned kiosks.

Eligible Macao SAR Permanent Resident Identity Card holders who are at the age of 18 or above can renew their resident identity card with the self-service kiosk within 6 months prior to the expiry date of their document. Besides, eligible Macao SAR Permanent Resident Identity Card holders who are Chinese nationals and at the age of 18 or above can use the self-service kiosk to submit their first-time application for SAR Passport, or renew their SAR Passport within 9 months prior to the expiry date of their document. Moreover, the Identification Services Bureau had also installed self-service kiosks for Certificate of Criminal Record Application and Contact Information Modification at the above-mentioned location and welcomes citizens to use

these kiosks.

In addition to self-service kiosks, the Identification Services Bureau had also set up traditional service counters for citizens to apply for the Certificate of Criminal Record and the Certificate of Association at the Government Services Centre. Applicants (including kiosks users) who have completed their applications at the above-mentioned location can collect their documents in the same place. If citizens need other application services, they may proceed to the Identification Services Bureau at the China Plaza in “Avenida de Praia Grande”.

For further enquiries, please call the service hotlines (28370777 or 28370888) or visit the official website (www.dsi.gov.mo) of the Identification Services Bureau.