

Press Release

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Public Security Police Force, Public Security Forces Affairs Bureau and Identification Services Bureau Collaborate to Provide Self-service for “Certificate of Criminal Record” Application at Immigration Department Office Building in Taipa

In accordance with the policy of the Macao Special Administrative Region to develop electronic government administration and to be in line with the principles of “People-Oriented” and “Strengthening Manpower and Streamlining Administration”, the Public Security Police Force (PSP), the Public Security Forces Affairs Bureau (FSM) and the Identification Services Bureau (DSI) have been collaborating to simplify administrative procedures and proactively introduce various facilitation measures for the public. Starting from 20 April 2016, the three departments provide the self-service for “Certificate of Criminal Record” application at the Immigration Department Office Building in Pac On, Taipa for the convenience of residents of the outlying islands and persons applying for the renewal of Residence Authorization.

In order to further expand service channels, realize the spirit of interdepartmental “one-stop-services” of the SAR Government and improve interdepartmental service quality, following the introduction of the self-service for “Certificate of Personal Movement Record” application through integrated kiosks in September 2015, and the addition of identity card application service at counters designated for DSI’s services at the Government Services Centre (Centro de Serviços da RAEM) for persons who have collected the Receipt of Residence Authorization Renewal or the Residence Certificate in November 2015, PSP, FSM and DSI collaborate again to install self-service kiosks at the Immigration Department Office Building in Pac On, Taipa to provide the self-service for “Certificate of Criminal Record” application to Macao citizens, particularly persons who apply for the renewal of Residence Authorization. These applicants can choose to have the certificate sent to PSP directly, without the need to collect the certificate at DSI themselves. Such measure does not only provide greater convenience to residents of the outlying islands, but also make it easier for persons who apply for the renewal of Residence Authorization to go through relevant formalities in the same location, saving the time of paying visit to different government departments.

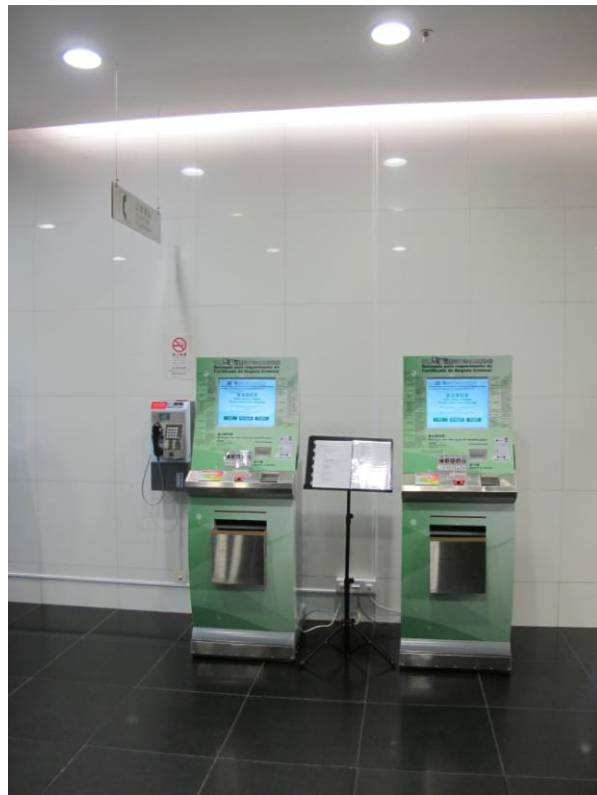
PSP, FSM and DSI will conduct timely review and continuous improvement on the above-mentioned self-service. The three departments will maintain close cooperation and study the feasibility of expanding more services to the self-service platform by following the development direction of the Macao SAR Government on popularizing electronic government administration.

For relevant information, please visit the following websites:

- Self-service Kiosk for “Certificate of Criminal Record” Application
http://www.dsi.gov.mo/eservice_drc_e.jsp
- Application for Renewal of Residence Authorization
http://www.fsm.gov.mo/psp/cht/psp_top5_9.html



Self-service kiosks for “Certificate of Criminal Record” Application are installed at the Immigration Department Office Building in Pac On, Taipa



Self-service kiosks for “Certificate of Criminal Record” Application