

Special Notice

2020-02-15

DSI basic public services are to be provided

Due to the development of the outbreak of the novel Coronavirus, the Identification Services Bureau (DSI) located at China Plaza in Avenida de Praia Grande will provide basic public services during the period 17th to 21st February 2020.

Citizens who intend to lodge applications at DSI can go to DSI's website (www.dsi.gov.mo) to obtain the number tag of the day starting at 7 a.m. every day or make an appointment for lodging application. DSI will only distribute number tags on-site for urgent and special cases. All kinds of performance pledges will be suspended. Applicants will be notified of the document collection date by SMS. If there is not urgency, citizens are advised to postpone the relevant formalities.

Moreover, citizens who lodged applications and chose to collect documents or certificates at DSI located at China Plaza in Avenida de Praia Grande beforehand are advised to check the latest status of their application on DSI website before collecting their document.

All 24-hour self-services and online services for lodging applications will continue to maintain normal operations, but expedited services will not be available.

All public services of DSI's service areas in the Macao Government Services Centre in Areia Preta (Zone R on 2nd Floor) and the Macao Government Services Centre in Islands (Zone D on 3rd Floor) will be suspended.

For enquiries, please contact DSI at 2837-0777 or 2837-0888, or email to info@dsi.gov.mo.

澳門特別行政區政府
Governo da RAEM
身份證明局
Direcção dos Serviços de Identificação

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ISO 9001
ISO 9000
(BSI Certification)
CNS 14001
ISO 27001
IS 1800009

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Online Services

Obtain "Tag Number of the Day"/ Appointment

Mobile Application

Obligations and authority
Online Resident Identity Card Authenticity Verification Service
Macao SAR Resident Identity Card
Macao SAR Passport
Macao SAR Travel Permit
Visit Permit to HK
Right of Abode
Nationality Application
Certificate
Registration of Association and Foundation
Verification of Staff Identification
Question&Answer
Self-service Kiosk

我們的信念
以人為本 廉潔公正
誠信有禮 高效優質

身份證明局
Direcção dos Serviços de Identificação

24-Hour Overseas Emergency Service Hotline : (853)2857-3333
(Please click here for further details)

抗疫專頁
Pagina Electrónica Especial Contra Epidemias
Special webpage against Epidemics

新型冠狀病毒感染
應變協調中心
訊息發佈專頁

SELF-SERVICE APPLICATION FOR CERTIFICATE OF PERSONAL DATA 24

Ministry of Foreign Affairs of the People's Republic of China (CR)

Chinese Consular Services Net

Guide to China's Consular Protection and Services Overseas

Macao SAR Government Portal

Recruitment

Address and Office Hours

Travel convenience privilege

Countries/territories whose passport holders can have Visa-free access to Macao SAR

Citizens can obtain number tag of the day or make appointment on DSI website

The screenshot shows the official website of the DSI (Direcção dos Serviços de Identificação) in Macao. The page is titled "Online Services" and lists several services available to citizens. The service "Enquiry on application status" is highlighted with a red oval. Other services include obtaining a "Number Tag of the Day"/Appointment, applying for Macau SAR Travel Documents and Visit Permit to Hong Kong, applying for a Certificate of Criminal Record, Association and Foundation Application Service, Postal Application for Macau SAR Travel Documents and the Certificate of Criminal Record, and Modification of Contact Information. The footer contains contact information for the DSI, including telephone, fax, and email addresses, as well as the postal address and a note about the best view resolution.

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Online Services

- Obtain "Number Tag of the Day"/Appointment
- Enquiry on application status**
- Application for Macau SAR Travel Documents and Visit Permit to Hong Kong
Applicants are required to download the DSI Service Station mobile application
- Application for Certificate of Criminal Record
Applicable to persons who are in Macao
- Association and Foundation Application Service
- Postal Application for Macao SAR Travel Documents and the Certificate of Criminal Record
Only applicable to persons who are outside Macao (New application, enquiry of application status and online payment)
- Modification of Contact Information

Information & Appointment
Tel: (853)28370777, (853)28370888
Fax: (853)28337028
Email: info@dsi.gov.mo
Post: Macau P.O. Box 1089
The best view with 1024*768

Citizens can check the latest status of application on DSI website before collecting their document