

特別通告

2022-07-03

身份證明局提供有限度的對外服務

因應“新型冠狀病毒肺炎”疫情發展，位於南灣中華廣場的身份證明局及位於離島政府綜合服務中心3樓D區的身份證明局服務專區由2022年7月4日至7月8日提供有限度的對外服務，而位於黑沙環政府綜合服務大樓2樓R區的身份證明局服務專區將暫停服務。

為有效防控疫情，避免人群聚集，身份證明局呼籲市民如非緊急情況，請市民儘量延期辦理相關手續，或使用24小時自助申請服務及網上申請服務辦理。市民如需前往身份證明局辦事處辦證，請透過身份證明局網頁（www.dsi.gov.mo）領取當天辦證籌號或進行預約，各項服務承諾暫緩執行，領證日期將會以短訊方式作出通知。

此外，較早前已辦理申請並需領取證件或證明書的市民，請預先透過身份證明局網頁查詢申請狀態後才前往領證。如領取地點為位於黑沙環政府綜合服務大樓2樓R區的身份證明局服務專區，請先致電2837-0777或2837-0888預約領證。

The screenshot shows the official website of the Macao Identification Service Bureau (DSI). The header includes the bureau's name in Chinese and Portuguese, along with navigation links for Home, Download Forms, Case Analysis, Related Laws, Organizational Structure, Quality Management, and Contact Us. A search bar and language options (Chinese, Portuguese, English) are also present. The main content area features a central banner with the bureau's motto: "我們的信念 以人為本 廉潔公正 誠信有禮 高效優質" (Our Belief: People-oriented, Integrity, Honesty, Efficiency, and Quality). Below the banner, there are sections for "我們的抱負 監察機制 聯絡方法" (Our Commitment, Supervision Mechanism, Contact Methods) and "服務承諾 執行情況 客戶滿意度調查" (Service Commitment, Implementation Status, Customer Satisfaction Survey). A prominent yellow banner states: "24小時海外緊急求助熱線：(853)2857-3333 (詳情請按此) 市民於每天上午7時起可透過本局網頁領取即日籌或進行預約。" (24-hour overseas emergency assistance hotline: (853)2857-3333 (click here for details) Citizens can start from 7:00 AM every day to apply for same-day tickets or make appointments through the bureau's website). On the left sidebar, there are links for "網上服務" (Online Services), "領取即日籌/預約" (Apply for same-day tickets/Make appointments), and "移動應用程式" (Mobile App). The right sidebar lists various consular services, including the Chinese Ministry of Foreign Affairs, Chinese Consular Service Network, Chinese Consular Protection and Service Guide, and the Macao Government Entry Point.

市民請網上領取當天辦證籌號或進行預約，或使用網上申請服務

身份證明局
Direcção dos Serviços de Identificação

字型大小: 100% 聲音協助: 關閉

ISO 9001
FS 58510
ISO 10002
(BSI Certification)
CNS 545933
ISO 27001
IS 5002009

ANAB

主頁 下載表格 個案分析 相關法律 組織架構圖 優質管理 聯絡我們

網上服務

- 領取即日籌/預約
- 服務進度查詢

市民請查詢申請狀態後才前往領證