

Press Release

2022-07-30

DSI provides public services to a limited extent on 1st August

Due to the development of the outbreak of the novel Coronavirus, the Identification Services Bureau (DSI) located at China Plaza in Avenida de Praia Grande and DSI's service areas located in the Macao Government Services Centre in Areia Preta (Zone R on 2nd Floor) and the Macao Government Services Centre in Islands (Zone D on 3rd Floor) will provide limited public services on 1st Aug 2022.

For the aim of preventing and controlling the disease, DSI calls for citizens to use 24-hour self-service kiosks and online services to go through application formalities to avoid crowding. Besides, DSI reminds citizens that there is no urgent need for new-born babies to apply for the Macao SAR Resident Identity Card. Citizens who intend to lodge applications at DSI can go to DSI's website (www.dsi.gov.mo) to make an appointment in advance. All kinds of performance pledges will be suspended. Applicants will be notified of the document collection date by SMS.

The screenshot shows the official website of the Identification Services Bureau (DSI) of the Macao SAR. The header includes the DSI logo, the name in Chinese and Portuguese, and navigation links for Sitemap, Chinese, Portuguese, and English. A font size slider is set to 100%, and a sound assist button is turned off. The main navigation menu includes Home, Forms Download, Cases Analysis, Enquiry on the legislative law of Macao, Organization Chart, Commitment to Quality Service, and Contact Us. The central banner features the motto '我們的信念 以人為本 廉潔公正 誠信有禮 高效優質' (Our Belief: People-oriented, Integrity, Honesty, and Efficiency). Below the banner, a yellow bar states 'Citizens can obtain the number tag of the day st' and provides the '24-Hour Overseas Emergency Service Hotline : (853)2857-3333'. A video player shows a news item about the Guangdong-Macao Intensive Cooperation Zone in Hengqin. On the left, a sidebar lists 'Online Services' with a red circle around the 'Obtain "Tag Number of the Day"/ Appointment' option, and a 'Mobile Application' section. On the right, a vertical menu lists various services including consular services, travel convenience, and assistance for lost travel documents.

Citizens can use online channel to make appointment or lodge application.