

Press Release

2023-01-27

DSI calls for eligible citizens to use electronic means to apply for identification documents

In response to the increase in the number of applications for Macao SAR Resident Identity Cards and Macao SAR Travel Documents recently, the Identification Services Bureau (DSI) calls for eligible citizens to use electronic means to apply for identification documents to avoid queuing for number tickets.

Holders of Macao SAR Permanent Resident Identity Cards who are aged 18 or above, as they need to go through the height measure formality, they can renew their identity cards by using self-service kiosks during office hours. The self-service kiosks are located at 1st floor of China Plaza in Avenida de Praia Grande, DSI's service area at 2nd floor of Macao Government Services Centre in Areia Preta and 3rd floor of DSI's service area in the Macao Government Services Centre in Islands.

Holders of Macao SAR Permanent Resident Identity Cards who reached the age of 25 or above on the latest issuance date of their identity card can renew the identity card by using 24-hour self-service kiosks located at DSI's electronic services area on the ground floor of the China Plaza in Avenida de Grande Praia, Macao Government Services Centre in Areia Preta (24-hour self-service area), Macao Government Services Centre in Islands, the Islands District Public Services Centre – Seac Pai Van Station, DSI's self-service station in Seac Pai Van and Government's 24-hour self-service area at Ponte Negra.

Macao SAR Resident Identity Card holders who are aged 18 or above can use self-service kiosks or online (the "Macau One Account") to lodge the application for the

Macao SAR Travel Documents for themselves or on behalf of their underage children who are above 5 years old on the latest issuance date on their identity card. For the citizens who have no plans to travel abroad, DSI recommends to lodge the application at a later time.

For details about DSI services, please refer to DSI's website (www.dsi.gov.mo). For enquiries, please call DSI at 2837-0777 or 2837-0888 or email to info@dsi.gov.mo.



DSI's self-service kiosks



一戶通

Conta Única de Macau
Macao One Account

Have documents done
in one visit

My services

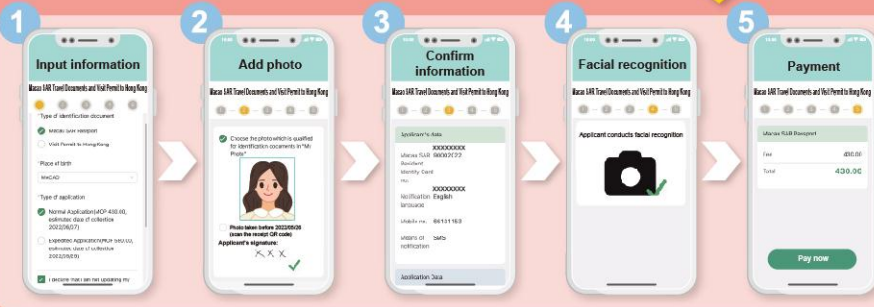


Macau SAR Travel Documents and Visit Permit to Hong Kong

Macao residents who are aged 18 or above can use the "Macao One Account" to lodge the application for Macao SAR travel documents for themselves or on behalf of their underage children who are above 5 years old on the latest issuance date on their identity card.



In the application process, the applicant is required to use the photo which is qualified for identification documents in "My Photo" as the photo provided for the travel document application.



When lodging application for travel documents on behalf of the underage applicant through the "Macao One Account", the applicant and the applicant's parents or guardians have to conduct facial recognition on-site at the same time for identity verification.

After successful application

- Applicants who are aged 18 or above are required to collect the document at DSI in person.
- Document of applicants below 18 years old has to be collected by their parent or guardian.



Please visit the DSI website for details.

www.dsi.gov.mo



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